

CERTAIN 2021 MODEL YEAR MUSTANG MACH-E VEHICLES — ANTI-LOCK BRAKE SYSTEM (ABS) SOFTWARE UPDATE

SERVICE PROCEDURE

IMPORTANT! The Service Technician Specialty Training (STST) Competency 10 certification requirement in the U.S. market only will be enforced starting with repair orders opened on or after August 31, 2024. Field Service Action (FSA) repairs will reject and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See Electronic Field Communication (EFC)15332 for more details.

1. Contact the Special Service Support Center (SSSC), via the SSSC Web Contact Site, for further instructions on how to repair these vehicles. The Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

