



Mustang Mach-E Forum Q&A

ORDERS AND DELIVERIES

Question	Answer
When will full orders start to be taken?	End of May 2020 ish (Waiting for permission to publish exact date)
When will test drive units be available?	September 2020
When will vehicles start to leave Mexico?	September 2020
Where will you deliver my vehicle to?	Direct to home or to a dealer
Are they on track to start taking orders before June?	Orders will begin on 20th June 2020
Will they have the specs finalized and EPA numbers published prior to taking orders?	Specs will be finalised with any additional options that will be available by ordering time
Will they have the leasing program finalized and the information published prior to taking orders?	Yes
2020 Deliveries - how many to regions by end of year	Simultaneous launch to USA & most of Europe in Q4 2020
When will reviewers get their hands on vehicles?	September 2020

OPTION AVAILABILITY

Question	Answer
Will heated seats be available in the Select trim, or just memory seats?	At present it looks like just Memory - not Heated in Select trim
Ventilated/cooling seats?	Not available in current model year
Will they update the Mach-E page to include more details about options on the trim levels?	The web pages should be updated again before launch
More colours coming in the future?	Unknown at time of query
More colours coming this model year? (2020-2021)	Extremely unlikely for current models - MAYBE one more for GT only
Any additional options being offered at point of order?	Some markets may offer additional accessories such as removable tow hitch / cycle racks
Why did Ford pick the colours they did for the range (why no orange or Lime)	No comment
Rear heated seat option?	Not in current range
Satin blue available in USA?	No - it's not available in any region. It was a custom wrap for show purposes
Rear bike rack option?	Not announced yet - but possible
Roof racks available?	Not formally announced yet / may vary by region

TECHNICAL SPECIFICATIONS

Question	Answer
Suspension type?	FRONT: Independent Macpherson strut with hollow stabiliser bar REAR: Independent multilink with hollow stabiliser bar
OTA Frequency?	Not set timescales defined. Updates will be issued when new functionality is ready for market, or when local laws permit.
Will the display behind the steering wheel show navigation information?	Not known at present - software is still being finalised and is subject to change.
Heaviest model over 6000 lbs ?	Final weight not confirmed - but approx 2 Imperial tons
MEASUREMENT: Height from ground to seat level (at max and min)	Approx 21 inches / 0.54 meters
MEASUREMENT: Vehicle height from ground to roof	63 inches / 1.6 meters
What tyres are supplied as standard?	Tyres will vary by model and region, and have not been finalised yet
Can you tow?	Yes - UK model rated to 750 kg - other regions have not specified
Fob key range?	10 inches, and auto disables after 2 minutes of proximity to prevent scanning
Will the SR or ER Battery pack be replaceable if better tech comes along later?	Technically yes as bolted from below chassis - but not expected to happen in life of vehicle. If damaged in accident would be the same as damaged engine in ICE vehicle and would be written off.
Why no sliding sun screen on panoramic roof?	Electro chromatic roof - doesn't need one! Auto dims in bright light.
Suspension type?	FRONT: Independent Macpherson strut with hollow stabiliser bar REAR: Independent multilink with hollow stabiliser bar
Data Subscription Required for connectivity?	OTA Cellular Modem is Free
Amperage of the Qi charging plate.	Final specification for wireless charging has not been finalised
N Gear - can it be towed?	Unknown at time of query
N Gear - driver has to be seated to allow push / tow? (like iPace)	Unknown at time of query
Will they publish usable Battery power (or conversely the reserved buffer)?	Probably not
Can you get a closeup photo of the tires showing the tire size information?	Tyres will vary by model and region, and have not been finalised yet
Will the dash display the speed limit (like on the Escape)	Yes - road signs that are read by the front facing camera will likely display in the front display ... HOWEVER software is still being finalised and is subject to change.
Amperage of the USB A and USB C charging ports.	Final specification for charging ports has not been finalised

GENERAL QUERIES

Question	Answer
Will they share any lessons learned / improvements implemented from testing	Unlikely
PHOTO: someone standing at the gap area of the driver side door.	Unable to get - but the vehicle is 63 inches high
Impact on performance from larger wheels?	There will be a performance hit for larger wheels, but until production models are tested this data will not be available.
Will there be a Mach-E at NYC Auto Show	A question for Ford USA prehaps? - Not listed on NYC Auto Show Website at present
Will there be a Go Electric event in USA at all (like the London one) and will reservation holders be invited?	A question for Ford USA prehaps? - I can ask @ford
Are Ford monitoring forums for ideas / feedback	They hadn't heard of Mach-E Forum when I asked - sorry!
Has scalability been factored into the car (i.e. upgrading max charge rates from 150kw to 350kw charging via OTA updates?	This will be technically possible
Is Coronavirus likely to impact on production (i.e. supply chain from China or EU)	Not known at this time
Plenty of batteries available for 2020 production?	Ford not publishing this info
Wheel display show sat nav info?	Sat Nav functions only on primary display at present - but software still being finalised.
Car wash mode?	Not at present - final software still in development
Fresh air mode - i.e. no AC - just outside air	Not at present - final software still in development
Snow mode?	Not at present - final software still in development
Tow mode?	Not at present - final software still in development
Opt out of telematics available?	Unknown at present
OTA updates will include power train? etc.	Yes - this is possible