



Apple Ford

White Bear Lake

1493 East County Road E.
White Bear Lake, MN 55110

CASE 1052858

2/2

TAG NO. 2608		INVOICE DATE 10/08/25	INVOICE NO. W7WS933289
LABOR RATE	LICENSE NO.	MILEAGE 43,762	COLOR VAPOR BLUE
YEAR / MAKE / MODEL 23/FORD TRUCK/MUSTANG MACH-E/PREMIUM		DELIVERY DATE	DELIVERY MILES 43,763
VEHICLE I.D. NO. 3 F M T K 3 S U X P M A 7 0 9 3 9		SELLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.	P. O. NO.	R. O. DATE 09/25/25	
COMMENTS			MO: 43767

C1485A AND C1280. FAULT OUTCOME REPLACE FRONT ELECTRIC DRIVE MOTOR. END DW PUNCH. REMOVED AND REPLACED THE FRONT ELECTRIC DRIVE MOTOR. FILLED AND BLEED COOLING SYSTEM. DOWNLOADED STRATEGY. PERFORMED POST REPAIR TEST DRIVE AND VERIFIED REPAIR.

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
933289-02	126500E	0.20				11
933289-02	12650D4SE	0.30				
933289-02	AD	4.50				
933289-02	12651D59	6.30				
933289-02	12650DX1	0.10				
933289-02	STATELBRSP	2.00				

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
	2		-W520215-S440	NUT - H			
	4		-W719449-S439	BOLT			
	4		-W715295-S439	BOLT			
	4		-W520216-S440	NUT			
	2		CCPZ-3B477-B	RETAIN			
	1		LJ9Z-7B000-E	DRIVE A			
	-1		LJ9Z-7B000-E	CORE RETURN			
	0		-W722423-S450B	BOLT			
			** QUANTITY 1 IS SPECIAL ORDERED **				
	4		-W716890-S450B	SCREW			
	8		-W720957-S300	PIN - L			
							COST

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX W7WS JOB# 2 TOTAL

JOB# 3 CHARGES-----

LABOR	-----						
J#	3+06FTZRECALL2	RECALL	HOURS:		0.50 TECH(S):		07016
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
07016	10/07/25	11.80	12.30	0.50	0.00	FINISHED	
07016	10/07/25	0.00	0.00	0.00	0.50	FLAT RATE TIME	
			TOTAL TECH TIME	0.50	0.50		

PERFORM RECALL** 25565
PARTS RETURNED ON DATE.....
TIME.....
VERIFIED BY.....
THE PARTS WERE REPLACED CHECK IF NO PARTS ARE REPLACED.....
UPDATED THE PCM (MULTI MODULE) USING FDRS 45.5.8. RETRIEVED
SVC R21QLVFR89GU7. VERIFIED REPAIR.

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
933289-03	WT255658	0.50				31

Detailed Vehicle Specification

VIN	3FMTK3SUXPMA70939		
Vehicle Line	C/GW	Market Derived Code	F
Body Cab	C/SA	Ver. Series	C/LE
Drive Type	C/F		
PLT CD	A2	TRS CD	C/WA
Production Date	26-JUL-2023	Warranty Start Date	01-NOV-2023
Selling Dealer	141618	Selling Country	USA
		ENG CD	C/REJ

GSAR Claim Key	Trx Code	Time In Service	Labor Hours	Dealership	DIST (Miles)	Repair Date	Prefix	Base	Suffix	Doc	
Details	2586516	1	4	0.7	COPPER COUNTRY FORD, INC.	5407	09-FEB-2024	*	NPF	*	09269001
	Customer Comments	CUSTOMER REQUESTS BRAKE INSPECTION, STATES SEES ROUGH RING ON ROTORS AND HEARS SOME NOISE									
	Tech Comments	TEST DROVE WITH CUSTOMER. ROUGH SURFACE ON ROTORS FROM LOTS OF REGEN ONLY BRAKEING. DID SOME NON REGEN BRAKING WITH CUSTOMER TO CLEAN SURACE OF ROTORS. UNABLE TO VERIFY ANY MECHANICAL CONCERN WITH SYSTEM									
Details	5020390	E83	10	0.7	COPPER COUNTRY FORD, INC.	20390	21-AUG-2024	*	7B012	*	09630504
	Customer Comments	CHECK THE CHARGING LIGHT IS NOT TURNING OFF AFTER CHARGE TSB 24-2141 IT WILL NOT STOP CHARGING									
	Tech Comments	TSB 24-2141. UPDATE SOBDMC, SOBDMB, BECM, PCM AND ABS MODULES TO LATEST CALIBRATION.									
Details	6505000	E84	12	2.2	COPPER COUNTRY FORD, INC.	25563	24-OCT-2024	LJ8Z	3600	GE	09747801
	Customer Comments	HEATED STEERING WHEEL NOT WORKING PROPERLY, H EATS UP BUT THEN WILL COOL DOWN AFTER A MIN									
	Tech Comments	CONTACT HOTLINE, FOLLOW PPT G G1-Y,G2-N,G3-Y,G4-Y,G5-Y,G6-N ADVISE NEW STEERING WHEEL REPLACED STEERING WHEEL ROADTEST WORKS AS S HOULD									
Details	6505270	24S51	12	0.7	COPPER COUNTRY FORD, INC.	25563	24-OCT-2024	*	*	*	09747803
	Customer Comments	RECALL 24S51 WINDSHIELD WIPER MOTOR INSPECTIO									
	Tech Comments	PERFORM RECALL PASSED 24S51B .5									
Details	6505312	E83	12	1	COPPER COUNTRY FORD, INC.	25563	24-OCT-2024	*	10655	*	09747804
	Customer Comments	GETTING WARNING MESSAGES ABOUT THE 12 VOLT BATTERY									
	Tech Comments	NO MESSAGE ON DASH TEST BATTERY STATE OF CHARGE 92 PERCENT - PASSES BATTERY TEST									
Details	7107382	E83	16	0.5	COPPER COUNTRY FORD, INC.	31798	05-FEB-2025	LJ9Z	10C830	DC	09926701
	Customer Comments	CUSTOMER STATES THE WALL CHARGER HAS STOP WORKING FOR EV									
	Tech Comments	TEST WALL CHARGER, ADAPTERS ARE CORRODED, LITTLE SIGNS OF ARCHING, CHECK BOX, ARCHING PRESENT, VOLTAGE COMING INTO CHARGER BUT NO OUTPUT, ADVISE WHOLE NEW KIT TEST NEW KIT ALL WORKS OK									
Details	7703776	E83	17	1.6	COPPER COUNTRY FORD, INC.	34248	12-MAR-2025	LJ8Z	17618	A	09979001
	Customer Comments	LOW WASHER FLUID WARNING CUSTOMER FILLED NO CHANGE									
	Tech Comments	LOW WASHER ALWAYS ON WHEN FULL. WSM PPT Z1 YE S. Z5 YES. REPLACE WASHER LEVEL SENSOR. POST REPAIR TEST ING CONFIRMS REPAIR. COMPLETED.									
Details	9097223	E83	22	3.9	COPPER COUNTRY FORD, INC.	43762	24-JUL-2025	LJ9Z	7B012	L	00223801
	Customer Comments	CUSTOMER IS GETTING A BUNCH OF WARNINGS ABOUT ADVANCE TRAC AND AWD SYSTEMS.									

GSAR Claim Key	Trx Code	Time In Service	Labor Hours	Dealership	DIST (Miles)	Repair Date	Prefix	Base	Suffix	Doc
		Tech Comments CODES RETURN AFTER CLEAR P0613,P0A47,P0A4D,P0 C64 PPTI2, UPDATED S-ISC, STILL ISSUE REPLACED SOBDMB, SAME ISSUE, PPT 'X' FOUND OPEN IN HARNESS WHEN WIGGLE ; REPLACED HARNESS								
Details	9665452 RAVIN	24	1	APPLE FORD WHITE BEAR LAKE	43762	25-SEP-2025	*	RAV	*	93328901
		Customer Comments PERFORM RAV INSPECTION								
		Tech Comments PERFORMED RAV VEHICLE INSPECTION.								
Details	9683905 25S65	24	0.5	APPLE FORD WHITE BEAR LAKE	43762	25-SEP-2025	*	*	*	93328903
		Customer Comments PERFORM RECALL ** 25S65 PARTS RETURNED ON DATE..... TIME..... . VERIFIED BY..... THE PARTS WERE REPLACED CHECK IF NO PARTS ARE REPLACED.....								
		Tech Comments UPDATED THE PCM (MULTI MODULE) USING FDRS 45.5.8. RETRIEVED SVC R21QLVFR89GU7. VERIFIED REPAIR.								
Details	9693469 E84	24	13.4	APPLE FORD WHITE BEAR LAKE	43762	25-SEP-2025	LJ9Z	7B000	E	93328902
		Customer Comments BATTERY WON'T CHARGE- SEE OASIS HISTORY FOR DETAILS-								
		Tech Comments INSPECTED VEHICLE. VERIFIED THE VEHICLE WILL NOT ENTER READY STATE MODE. PUT VEHICLE IN EMERGENCY TOW MODE AND PULLED INSIDE. SCANNED VEHICLE FOR DTC. PULLED MULTIPLE DTC FROM THE SOBDMB. P0613:86-2F, P0A39:00:AF, P0A47:00:2F, P0C5A:00:2F P0C64:00:AF, AND P161A. STARTED WITH P0613. PERFORMED PINPOINT TEST I. I1-OTHER DTC PRESENT INSTRUCTED TO LOOK ELSEWHERE. ADDITIONAL TIME REQUIRED FOR DIAGNOSIS. MOVED ONTO P161A, INSTRUCTED AGAIN TO LOOK AT ALL OTHER DTC FIRST. MOVED TO P0A47 AND P0C64 INSTRUCTED TO LOOK AT P025A FIRST. MOVED ON TO P0A39 PERFORMED PINPOINT TEST T. T1-YES SOBDMB IS AT THE LATEST LEVEL. T2- FRONT DRIVE FLUID LEVEL CORRECT. T3-MONITORED PIDS USING DATALOGGER FOUND THE GCLTEMP READING -38 F. T4-NO CHANGE WHEN WIGGLING. T5-PERFORMED VISUAL INSPECTION. LOCATED C1280 IS UNPLUGGED. CLEANED CONNECTOR AND RE CONNECTED AND SECURED PROPERLY. RE TESTED. CODE P0A39 IS NO LONGER PRESENT BUT ALL OTHER DTC STILL PRESENT. STARTED ANOTHER PUNCH TO CONTINUE DIAGNOSIS. PERFORMED PINPOINT TEST AH. AH1-YES AT THE LATEST LEVEL. AH2 NO VISUAL CONCERNS PRESENT. AH4-AH6 ALL WIRING GOOD. MOVED TO PINPOINT TEST V. V1-NO V2-YES, V3 NO CONCERN PRESENT. V4-NO ACCORDING TO PI V5-MEASURED 240K OHMS. VERIFIED ALL WIRING IS GOOD BETWEEN C1485A AND C1280. FAULT OUTCOME REPLACE FRONT ELECTRIC DRIVE MOTOR. END DW PUNCH. REMOVED AND REPLACED THE FRONT ELECTRIC DRIVE MOTOR. FILLED AND BLEED COOLING SYSTEM. DOWNLOADED STRATEGY. PERFORMED POST REPAIR TEST DRIVE AND VERIFIED REPAIR.								