



2021 Mustang Mach-E Pre-Delivery Service Record

Vehicle Identification Number (VIN)

Dealer Stock Number: _____

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Pre-Delivery Inspection Date: _____

1. Run OASIS

- Check OASIS using Pre-Delivery Symptom Code 991*** to identify any required additional PDI instructions.
- Confirm that all open Recalls and Field Service Actions have been completed.

2. Mechanical Inspections

- Check the vehicle state of charge (SoC) and charge vehicle if required. The SoC will be displayed inside the vehicle on the in-vehicle display as shown in Figure below.



- Check charge port and charge status indicator function. To open the charge port door, press the center right edge of the charge port door and then release. When the charge coupler is connected to the vehicle, the indicator light will illuminate, and indicate the SoC as shown in Figure below. If the charge status indicator does not light up or pulse after plugging the vehicle in, verify that the charge port light setting in the center stack is set to "On".



- A. 0%-20% State of Charge.
- B. 20%-40% State of Charge.
- C. 40%-60% State of Charge.
- D. 60%-80% State of Charge.
- E. 80%-100% State of Charge.

- If high voltage battery's SoC is less than 20%, plug in and charge the high voltage battery until the SoC is between 20% - 40%. **NOTE: The 12V battery is charged via the high voltage battery. Unlike gas and diesel engine vehicles, it is not necessary to separately charge the 12V battery as long as the high voltage battery SoC is maintained.**
- If vehicle is being prepped for storage, it is only necessary to charge vehicle to 20-40% SoC. Avoid storing vehicle at 100% SoC.
- If vehicle is being prepped for delivery to customer, charge to 100%.
- Using a calibrated digital tire pressure gauge, adjust tire pressure to specification (at outside ambient temperature). *The vehicle must be driven over 20 mph (32 kph) for at least 2 minutes before the low tire pressure warning light will turn off / tire pressure display updates (if equipped).* **NOTE: Do not use Tire Pressure Monitor Activation Tool.**
- Check for presence of Tire Sealer Inflator Kit (TSIK) and mobile charger under the load floor in the rear of the vehicle.
- Check the coolant reservoirs (must remove center and RH side underhood beauty covers to view) and fill to specification, if required. For additional information refer to WSM Section 302-03A.
- Check the windshield washer fluid reservoir(s) and fill to specification, if required.
- Visually inspect all under-hood components. Check for fluid leaks.
- Visually inspect all under-vehicle components. Check for fluid leaks.
- Check all safety belts and seat back latches. Remove any temporary bands from belts or buckle ends (if applicable).
- Remove plastic BRAKE covers attached to rotors and calipers (if equipped). **NOTICE: Do not use any tools when tearing or removing the rotor covers. Tools could damage the wheel or damage/dislodge brake components. Covers must be removed from inboard side to avoid potential scratching of wheel finish. Refer to Brake Cover Removal Process instructions located in the PDI tab on PTS.**

3. Install Loose Ship Items

- Install other loose ship items listed on the loose ship label. Refer to instruction sheets packaged with loose ship items (where applicable).



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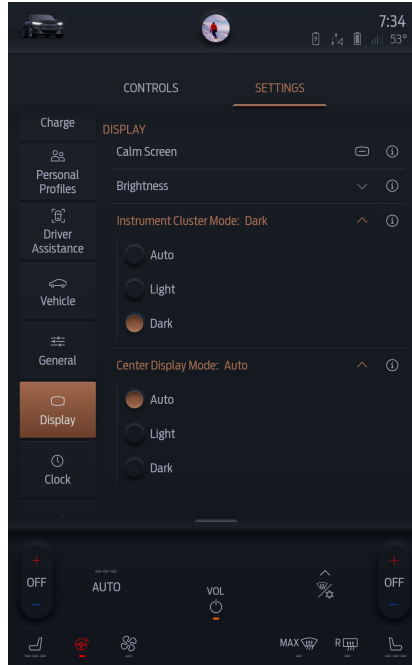
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4. Functional Checks and Set-Up

- Vehicles for test driving should be taken out of transport mode. Stock vehicles that are not intended for test driving should remain in transport mode to reduce frequency of charging the high voltage battery. Remote control (formerly referred to as key fob), door lock switches, and other electronics may not function correctly until Transport Mode has been exited, therefore it may not be possible to verify at this step. Return to this step as required to set up or test items that will not function properly until Transport Mode has been disabled. Refer to WSM 419-10 for additional detail. Pairing of phone as a key (Paak) should only be done upon delivery to customer. It is not possible to pair a phone while vehicle is in transport mode.
- Enter Controls and Settings menu by touching the car in the upper left of the center stack screen. Touch Settings, then Display. Verify that Instrument Cluster is set to "DARK", and Center Display is set to "AUTO" as shown in Figure below.



- Enter Selectable Drive Mode by touching the car in upper left of center stack screen.
- Set Drive Experience to **Unbridled** mode.
- Set pedal mode to **1PD** (one pedal drive).
- Set propulsion sound and ambient light to **ON**.
- Set clock and radio pre-sets for all bands (use auto pre-set feature if equipped).
- Check instrument cluster for proper operation.
- Set desired language in the center stack screen.

5. Road Test

- Check safety belt chime/dash indicator.
- Check driveability.
- Check for squeaks and rattles, vibration and windnoise.
- Check heater, air conditioner, defroster, ventilation and electric cooling fan systems.
- Check brakes, including electric parking brake.
- Check pedestrian alert system
- Check functional features (standard ADAS features) such as adaptive cruise control, Lane Keeping System, Blind Spot Assist, Cross Traffic Alert, rearview camera, and 360° camera (if equipped).

6. Appearance

- Remove interior covers. **NOTE: Do not remove any reference material or labels from their location as installed from the factory, to ensure customer awareness.**
- Remove exterior covers. **NOTE: If equipped, do not remove protective polyethylene wheel covers until customer delivery.**
- Wash vehicle, clean the wiper blade element. (Do not use a commercial or high-pressure wand on the surface or edge of stripes and graphics. This can cause damage to the film and cause the edge of the film to peel away from the vehicle surface.)
- Inspect paint for factory defects. Refer to Warranty and Policy Manual for repair policy. Repairs due to lot damage are the responsibility of the Dealership.
- Clean all inside windows and mirrors.
- Install floor mats in vehicle. **NOTE: The driver's floor mat must be securely fastened to the floor by attaching the mat to the provided hook or snap grommets. Do not place a floor mat on top of an existing floor mat.**
- Place necessary owner publications in vehicle, including Owner's Guide and keyless entry code card (if equipped). **NOTE: For Sync 4 vehicles there is a supplemental manual available online through PTS along with the Owner's manual.**

